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“Never take a moment for granted”

It is with great sadness that we mourn the passing of our co-worker and friend Jim Carroll. Jim had been a dedicated and devoted co-worker for over 12 years.

I remember taking Jim on his first estimate when he originally started with us in the Technical Sales Department. While he didn’t have much fire alarm experience, he immediately put our new customer at ease by his ability to listen to the customers concerns, offer advice and follow through on any questions. We got that job and a few others from that electrician who wound up becoming a good customer, all because of Jim!

Jim was a very caring person and it showed in many ways. Most recently he had his 5 year old nephew join his family, which brought a lot of joy to them.

Unfortunately, Jim had taken some time off for medical reasons, was unable to return to work and subsequently passed from his illness. In memory of Jim we would like to take up a collection for “Little Jimmy”, please send any donations or your request for a Payroll Deduction Form to jenns@briscoeprotective.com by Wednesday, April 20th, 2016. Briscoe will match any donations that we receive.

God Bless you and your family Jim and may you rest in peace.

Bob Williams
Chief Co-Worker

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Bob Williams
Chief Co-Worker
Welcome To The Briscoe Team!

Heather Hardwick  
Legal Assistant

Kevin Barton  
Technical Sales

Terry McLeod  
Technician

Anniversaries

**December**
- Tom - 11 Yrs
- JR - 7 Yrs
- Stephanie - 2 Yrs
- Chris - 2 Yrs

**January**
- Troy - 23 Yrs
- Rollie - 11 Yrs
- Alberto - 10 Yrs
- Jen R - 9 Yrs
- Jenn W - 2 Yrs

**February**
- Ray S - 9 Yrs
- Azel - 3 Yrs
- John Q - 2 Yrs
- Mike K - 1 Yr

**March**
- Steve - 11 Yrs
- AJ - 7 Yrs
- Fernando - 3 Yrs
- Rob - 3 Yrs
- Michelle - 2 Yrs
- Todd - 1 Yr
- Jo Ann - 1 Yr

**April**
- Denise - 7 Yrs
- Ed - 4 Yrs
- Jenn S - 3 Yrs
Congratulations to Tom Manning on his recent promotion to Service Director!
Recent Certifications

Congratulations to …

Carlos Mata and Rich Sanchez for receiving their S-98 Certification!

Dina Berntsen and Heather Hardwick for receiving their S-95 Certification!

Mike K for passing his EST3 Training at Edwards Corporate Headquarters in FL.

Briscoe Welcomes New Sites!

AHRC
HeartShare Human Services
Birch Family Services
Independent Living Association
Community Options
Evelyn Douglin Center
Carters
Channel
Chicos
Coach
Conway
Cozymel’s
Donna Karen
Giorgio Armani
OshKosh B’Gosh
Petsmart
Restoration Hardware
White House Black Market
Sephora
American Apparel
Brooks Brothers
Burberry
Bryans Educational Center
The Center for Family Support
Panera
Wavecrest management Team
QSAC
Nite Homes
JBFCS, Inc.
Lenox Powell
Sunny Skies DC Corp
General Nutrition Group
Jones Lang LaSalle

AND
New Customers...

Habberstad BMW
536 E 13 LLC
AT&T Store
Maria Regina Residence
Sunshine Social Daycare
Laurelton Academy
Lucerne Group North
Air Industries Welding
U-Haul
South Shore Surgery Center, LLC
St. Patrick Academy
National Grid/Holtsville
Hands on Health Associations, LLC
Eunate Real Estate SA
New York Subsidiary
Missionaries of Charity
We’re Group
SPOTLIGHT ON EMPLOYEES

JR McCotter

JR is an Engineered Systems Project manager and has worked at Briscoe for almost 8 years. He works closely with the Technical Sales staff, Field Technicians, and Briscoe customers to ensure projects are completed in a timely and efficient manner. Regardless of the size of the system, whether it is a small Tenant Build-Out or a High Rise Hotel, all projects are given equal attention to ensure customer satisfaction.

When JR is not working he spends time with his wife Kelly and their four boys. He enjoys coaching his boys’ in basketball and baseball and watching them play in any of their many sports. He also enjoys kickboxing, playing softball, fantasy sports and watching movies in his spare time.

Yvon Cantave

Yvon has been with Briscoe as a field technician for almost 5 years, working on fire alarm inspections, testing and service calls. He has also assisted on fire alarm and cc cameras installation.

When Yvon is not at work he can be found at church, participating in Church activities, watching sports like wrestling, boxing and soccer, reading a lot of books, and socializing with friends and family at gatherings and events.

CUSTOMER SPOTLIGHT

Founded in 1987, Maranatha Human Services, Inc (MHS) offers broad-based system of community services to creatively assist individuals and those who are disadvantaged to solve problems faced in their daily lives. Trained professionals serve the individual by creating linkages among human services through the cooperative effort of government support and private sector innovation. Maranatha’s mission is to impact upon spiritual, mental, and physical human needs in our community by providing viable linkage to human services through the cooperative effort of government and the private sector.
Briscoe’s Ray Williams received the “Extra Step” Award for stepping up and taking on time sensitive projects and added responsibilities for several departments. Ray is excellent at Follow Up, Organization and Attention to Detail (FOA). Ray is always willing and able to assist at a minute’s notice and is always very receptive to any requests made. Not only is he a professional, a team player but a wonderful representative of Briscoe at outside events.

Briscoe’s Sean Wisniewski received the “Extra Step” Award for coming to work each day with a positive attitude. He has managed one of our largest assets with precision and professionalism and treats it as if it’s his own. In addition, Sean always works very well with others throughout the company, sometimes under high pressure conditions, handling things very well, all the while humming and singing!
Briscoe Excellence Awards

Briscoe's Excellence Awards acknowledge the extraordinary efforts made by our co-workers. The 2015 Excellence Awards were given to four of our co-workers that really stand out for their professionalism, high standards, and commitment to "Building a Better Briscoe"!

FIELD CO-WORKERS

Fernando Gonzalez

Ricardo Cusatti
Briscoe Excellence Awards

OFFICE CO-WORKERS

Denise Rueda

Robert Savino
Mike P. and Alex at the onsite review of our full service extinguisher shop status in the presence of the FDNY (This needs to be done annually)

Rollie brought in “Ube Overload” cake (purple yam)
Bert Briscoe Awards

Pictured: Ray Williams and Denise Rueda from Briscoe, Daiyna Bruno, Wafa Abboud, C.E.O., Marcelle Bailey, and Marisol Estrada from Human First

Pictured: Michael Bailey, Stephanie Munford, C.O.O. and Ramdeen Seecharen from Maranatha, Denise Rueda from Briscoe
The end of January, Maggie Eckel, Jen Roertgen, and Jenn Whitley attended the Sedona Conference in Florida.

Congratulations to Troy Fabunan & John Jurena who both celebrated over 20 years with Briscoe Protective Systems.
AHRC Thurman Munson Awards

Pictured Left to Right: Right: Maggie Eckel, Bernie Williams, Dawn Purpi, Center: Mike Knispel, Brian McCann, Left: Steve Vargas, Bernie Williams, Mike Petrone

HeartShare
Spring Gala
Pictured: Maggie Eckel, Priscilla Bannerman (HeartShare) and Todd Dvorsky
EVENTS

Congratulations!
Fernando and Ricardo have finished training
to program IO panels

Fernando Gonzalez at his IO finals

Ricardo Cusatti at his IO finals
Briscoe In the Field

Anthony Dandrea at Air Industries

Mike Knispel and Mike Petrone at National Grid
On March 25th, 2016, Engineered Systems and The Service Department met with Briscoe’s Field Technicians for the first “Tech Seminar”. The purpose of the Seminar was to provide the Field and Office staff an opportunity to exchange information and ideas in hopes of making Briscoe even more efficient and responsive to our customer’s needs.

One of the topics discussed was the introduction of the High Fidelity Speakers and Low Frequency Sounder Bases released by EST to address the 2014 Code requirement for an intelligible 520Hz tone in applicable dwelling units.

Some of the other topics included a new Tech Incentive Program, an update on some of Briscoe’s existing procedures, and a demonstration of the latest Sedona FSU features that have been released.

The Seminar was viewed as a success and will lead to more such events in the future.
Field Update

Briscoe Techs Are Making It Work & Keeping It Working

Make Sure You Are Running The Most Current Versions Of Our Programming Software!

iO64 & iO500 – iO-CU Version 3.5  
EST2 – 2-SDU Version 3.31  
EST3 & EST3X – 3-SDU Version 5.20

If you have any questions or concerns regarding which version of software you have on your laptop, please call J.R. McCotter 631-648-2744.

Saving and Sending The Latest Site Programs

Please remember to save the latest version of each program in the YY.MM.DD format with a brief description of the work performed at the site, your initials and the date. Then take the time to connect to the internet using your Wireless Hot Spot and email the program to programs@briscoeprotective.com before you leave the site.

This process, and the few extra minutes it requires, will ensure that each of our technicians will have the most current program when they are sent to a site.

Should you have any questions regarding saving SDU files or how to use your Hot Spot, please do not hesitate to contact J.R. McCotter at 631-648-2744.
New York Non-Profits did an article about the two Bert Briscoe Awards that we gave out.

Both Maranatha and Human First received Bert Briscoe Awards.

**Maranatha Human Services and Human First employees awarded the Bert Briscoe award**

Two employees from Maranatha were recently awarded the Bert Briscoe award. Michael Bailey and Ramdeen Seacharen, both maintenance workers, are extremely helpful, friendly, reliable, and go above and beyond to do a great job.

They never lose their cool and are respected by all the consumers living in the group homes. Ramdeen is very resourceful with his building maintenance, which provides great cost savings for the company. Maranatha is fortunate to have both of them.

Maranatha Human Services offers broad-based system of community services to creatively assist individuals and those who are disadvantaged to solve problems faced in their daily lives. Trained professionals serve the individual by creating linkages among human services through the co-operative effort of government support and private sector innovation.

The Bert Briscoe Award was also given to Dainya Bruno and Marisol Estrada from Human First. Dainya Bruno is a DSP Team Leader at Human First's Brooklyn Day Hab program in Canarsie. She is known for her enthusiasm, strong personality and ability to engage and motivate the individuals with whom she works. In the 7 years she has been with Human First, she has consistently stepped up to the plate, taking on additional responsibilities and ensuring that the day program runs smoothly, in line with the agency’s high expectations.

Marisol Estrada is the Assistant Coordinator at Human First’s Queens Astoria Day Hab Without Walls program. She is a natural leader who always ensures her group is on the move and purposeful in their program activities and daily skill-building. She was recognized for her willingness to assume additional responsibilities and her ability to quickly retain new information, never hesitating to take on the challenges and ensure smooth transitions for incoming individuals requiring more support.

Human First’s mission is to provide greater opportunities for individuals with special needs to reach their personal goals. We are dedicated to developing support systems for both individuals and their families.

Recipients receive a monetary award and framed certificate.

“The Award is named in memory of my grandfather, Bert Briscoe,” said company president Bob Williams. “It symbolizes his belief that the things you make in life create who you are, and that the most important thing you can do is make a difference in the lives of your fellow man.”
Briscoe urges owners to install low-level CO devices

CENTEREACH, NY New legislation signed into law by gov. Andrew Cuomo requires that every restaurant and mixed-use commercial building in NYS install carbon monoxide (CO) devices by June 2015.

Once the transitional grace period has elapsed, failure to install or maintain a CO detection system may result in penalties such as fines, imprisonment or both.

Bob Williams, president of Briscoe Protective Systems Inc., is a long-time advocate for CO safety. He believes that although the recent legislation is an excellent step forward for workers, there are still many urgent safety issues that need to be addressed, with regard to the often-overlooked question of low-level CO detection.

The new law signed has been cited as “Steve Nelson’s law” or the “Steve Nelson Safety Act,” named for Legal Sea Foods manager Steve Nelson, who succumbed to CO poisoning at his Huntington restaurant after weeks of feeling sick. Because of the preventability of tragedies such as this, Williams believes that alarms and detectors should be installed that alert occupants at even the lowest levels.

*for full story visit nyrej.com*

Briscoe’s Bob Williams and Nassau County Assistant Chief Fire Marshal Mike Uttaro did a radio segment about the dangers of CO.
Marketing Projects

New Bundling Flyer

Bundled Services

SAVE TIME & MONEY!

ONE Provider, ONE Call, ONE Bill

Let Briscoe show you how to Put the Power of ONE to work for your organization!

1-888-274-7263  www.BriscoeProtective.com

CENTRAL STATION MONITORING • CODE COMPLIANCE • VOICE COMMUNICATION • VIOLATIONS REMOVAL • SMOKE SUPPRESSION • WATERTANK MONITORING • STANDPIPE COMMUNICATION • SMOKE AIR DUCT DETECTION • FIRE EXTINGUISHERS • BUILDING & FIRE DEPARTMENT APPROVALS

NYJULC-21000362791
Our Spring Bowling Event will be coming up in May.

Keep a lookout for your invitation!!
In Memory Of Jim Carroll

Our Briscoe work family was deeply saddened to learn that our co-worker Jim Carroll had passed away on March 23, 2016. Briscoe was fortunate to have Jim on our technical sales team for 12 years. His expertise and warm personality made his customers confident with the work he did for them on behalf of Briscoe. He created a following that would request Jim specifically to handle their fire alarm installations.

Jim had a great smile that was welcoming to all and a good sense of humor. He was dedicated to both his personal and work families and will be deeply missed. Our thoughts and prayers go out to his family.