SIGNAL EXPLANATIONS

Refer to the chart below for some common Panel Notifications and their definitions and associated actions

Notification Message	Definition	Action
Fire Trouble Signal	One of your fire devices (heat/smoke detector) is not working properly.	Call for Service
Hold Up Alarm	Your security system sent a panic alarm by either pressing a panic button or entering a duress code into the keypad.	If not a valid alarm, locate source if possible and call 1-800-434-4000 to cancel.
RF Low Battery	There is a low battery on a sensor.	Call for Service
Low System Battery	Your panel has a low battery.	Call for Service
Phone Line Fault	Your system has trouble on the phone line.	Call for Service
Sensor Trouble Signal	A device on your system is not working properly.	Check to see if you can make outbound calls. If not, please contact your phone provider. If the problem persists, please call for service.
Sensor Tamper Signal	Your system has a device that has been tampered with and has not been reset.	Check to see if the device is seated properly. Try clearing system. If the problem persists, please call service.
Environmental Alarm	You have an environmental alarm; i.e. water bug, low temp. etc.	Check the temperature of the home and make sure the device is set to 45, or check for water near device etc. Call for service if no condition exists.
AC Power Loss	Your system has lost electric (AC) power.	Check to see if there is electricity in the home. Check for tripped breakers or popped GFI outlets. If power is on, and you can't clear the notification, please call for service.
Bell Trouble Signal	The siren for your security system is not working properly.	Call for Service
Communication Failure	Your system was unable to communicate to the monitoring station.	Call for Service
Communication Trouble	Your system was unable to communicate to the monitoring station.	Call for Service
Test Not Received	Your system is unable to send a test signal.	Call for Service
Did Not Receive A Test Signal	Your system is unable to send a test signal.	Call for Service
(EMF) Expansion Module Failure	There is a problem with your internet/cellular connection.	Call for Service
Expansion Module Reset	Your system is unable to communicate with the monitoring center.	Call for Service